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**Core history fix**

Open sales order

Open Core History

Graphical user interface, application, table

Description automatically generated

Go to AOT table from there, use transaction ID for that to make sure it’s the correct table

Table

Description automatically generated

Filter by TransRefID

Change outstanding quantity from 1 to 0

Table

Description automatically generated

Also change status from created to returned as the stock was returned

Graphical user interface, application

Description automatically generated

Now you can go to service call and try to close segment, should no longer have outstanding core message 😊